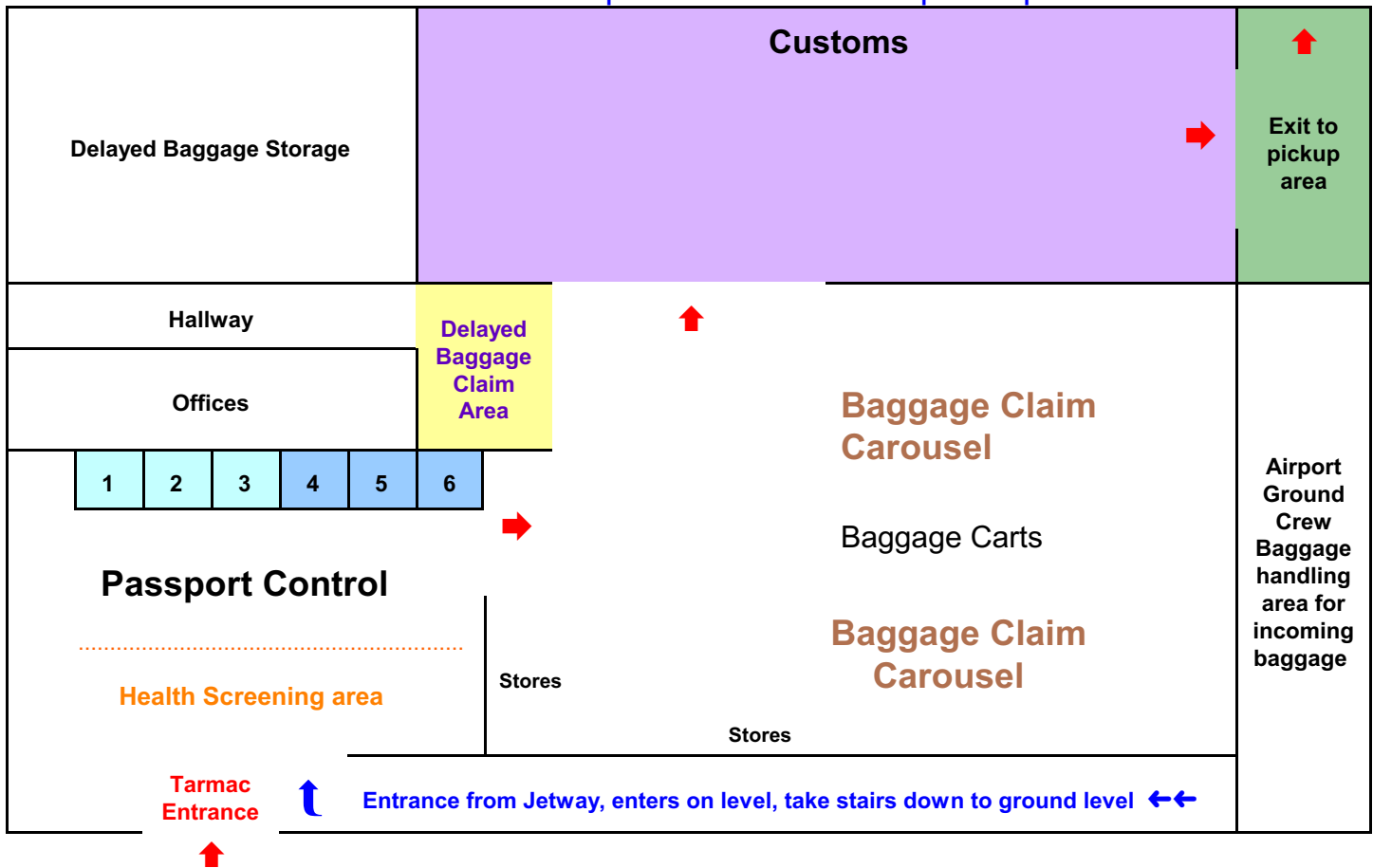


Arrival Area at Entebbe Airport and What to Expect Upon Arrival



- There are two ways to enter the Airport upon arrival. **One** is to exit an aircraft by way of portable stairs rolled to the plane. You descend to the tarmac and **enter** the airport. The **second** is through an enclosed **Jetway** into the upper level of the airport, through a hallway, down some steps and through another hallway. Both paths lead to **Health Screening area***, then to passport control and finally baggage claim.
 - In passport control, there are six booths. **Booths 4 - 6** are for Ugandan citizens, permanent Ugandan residents, other East Africans, and those who already have a valid entrance visa. **Booths 1 - 3** are for those with an **online visa application letter**. They take your photo for the visa sticker to be placed in your passport. They may also take fingerprints. (A visa can purchase upon arrival [\$50] but we have had team members denied boarding at their home airport because they did not have the **Pre-approved Visa Letter** in hand at check-in. They had to return home, apply online and come back days later to fly. This separated them from their team, caused logistic issues in Uganda, and added additional costs to the trip.)
 - Once your passport is returned, proceed to the baggage claim carousels. You will need at least one of the free baggage carts. To avoid the threat of car bombs, pickup vehicles must remain in the parking lot.
 - Once in customs, they X-ray all incoming bags. If you are asked what you have, say “personal belongings and ministry items for missionary and humanitarian work.” Occasionally they open and search bags.
 - After customs, continue through the exit to the pickup area where those meeting you will be waiting.
 - If your bags are delayed, you must report to the **Delayed Baggage Claim Area**. You will need the bag tag receipts you were given when you checked your bags. The airline searches by NUMBER and not name so you must correctly identify the number of your missing bag(s). **Contact in Uganda** is: Rashid Luswa, 0772-406-118, Lookout Ridge Guest House, near Bethel Covenant College across Entebbe Road from Akright Stage in the Bwebajja area. They deliver delayed bags to us here.
- * **Health screening** typically involves a questionnaire (usually distributed on the plane before arrival) that asks basic questions like do you have fever, cough, some medical history, etc., plus a check of your Yellow Fever immunization and they might even take your temperature.