The Consular Section has received multiple reports of financial scams targeting U.S. citizens in Uganda. Generally, these scams originate with local friends or colleagues who pretend to offer expedited facilitation of visas through their connections with Ugandan immigration officials. Typically, such persons request 500,000 to 2M UGX to facilitate visa processing, but no visa is procured, despite payment. Unfortunately scam victims may also face immigration or law enforcement consequences, including fines, detention or arrest, particularly if they are in violation of immigration regulations.

Please note that only Ugandan immigration officials, who work for the Ministry of Internal Affairs, have the authority to issue visas and/or residence. Additionally, the U.S. Embassy cannot provide specific Ugandan visa assistance or advice, as these processes are managed by the Government of Uganda without any influence from the U.S. Government. If you require more specific information, you can contact the Ministry of Internal Affairs, Directorate of Citizenship and Immigration Control, via the numbers listed on their website. http://www.mia.go.ug/directorate/directorate-citizenship-and-immigration-control. The Immigration Control office is located on Jinja Road, in Kampala, just after Old Port Bell Road and Wampewo Road roundabout.

[Links]
https://travel.state.gov/content/passports/en/country/uganda.html

For further information:

See the State Department's website where you can find the Worldwide Caution, Travel Warnings, Travel Alerts, and Uganda Country Specific Information.

Enroll in the Smart Traveler Enrollment Program (STEP) to receive security messages and make it easier to locate you in an emergency.

Contact the U.S. Embassy in Kampala, located at Plot 1577 Ggaba Road, P.O. Box 7007, at tel.+(256)(0) 414-306-001 and +(256)(0)312-306-001, 7:30 a.m. to 4:45 p.m. Monday - Thursday and 7:30 a.m. to 12:30 p.m. on Friday, or by email at KampalaUScitizen@state.gov. For after-hours emergencies, please call
+(256)(0) 414-306-001 and +(256)(0)312-306-001

Call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries from 8:00 a.m. to 8:00 p.m. Eastern Standard Time, Monday through Friday (except U.S. federal holidays).

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