

Subject: **Alert: Survey for Possible Future Flight**
Date: 3/24/2020 10:42:21 AM Central Standard Time
From: KampalaUSCitizen@state.gov

Health Alert – U.S. Embassy Kampala(March 24, 2020)

Location: Uganda

Event: There are nine confirmed cases of COVID-19 reported in Uganda.

Update on Qatar Airways Flight and Survey for Interest in Future Flight

The Government of Uganda announced the closure of Entebbe International Airport effective at 12:00 a.m. March 23, as well as the closure of all land borders. No individual will be allowed to enter or depart Uganda by air, land, or water except for specific cargo vehicles which must follow strict Ministry of Health procedures.

The U.S. Embassy in Kampala has confirmed that the Qatar Airways flight for March 25 was closed for booking due to heavy demand. Qatar Airways has said they will return phone calls to the individuals who had already reached Qatar Airways and arrange their booking, to the extent that they can find sufficient availability aboard onward flights from Doha to the United States.

If you want to return to the United States but you were unable to book this or any other flight, please register your interest by completing a survey at: <https://forms.gle/ue9E4WGDLVoMvseF9>.

Submit the survey only if you are interested in immediately departing for the United States. There is no need to call or email the Embassy to confirm receipt of your survey response. We will use the contact information you provide to communicate about any possible additional commercial flight(s) soon. If you have questions or concerns about other matters, please contact our email address.

The Department of State has issued a [Global Level 4 Health Advisory](#) for COVID-19.

The Centers for Disease Control and Prevention (CDC) has issued a [Level 2 Global COVID-19 Outbreak Notice](#).

Actions to Take:

- Consult the [CDC website](#) for the most up-to-date information.
- For the most recent information on what you can do to reduce your risk of contracting COVID-19, please see the [CDC's latest recommendations](#).
- Visit the [COVID-19 crisis page on travel.state.gov](#) for the latest information.
- Check with your airlines, cruise lines, or travel operators regarding any updated information about your travel plans and/or restrictions.

- Visit our Embassy [webpage on COVID-19](#) for information on conditions in Uganda.
- Visit the [Department of Homeland Security's website](#) on the latest travel restrictions to the United States

Assistance:

- U.S. Embassy Kampala
1577 Ggaba Road
Kampala, Uganda
KampalaUSCitizen@state.gov
<https://ug.usembassy.gov>
- State Department - Consular Affairs
- 888-407-4747 or 202-501-4444
- [Uganda Country Information](#)
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