

Subject: **Alert: Repatriation Flights**  
Date: 7/15/2020 12:39:40 AM Central Standard Time  
From: KampalaUSCitizen@state.gov

**Health Alert – U.S. Embassy Kampala (July 15, 2020)**

**Location:** Uganda

**Event:** There are 1040 confirmed cases of COVID-19 reported in Uganda according to the Ministry of Health.

**Upcoming Flights:**

The U.S. Embassy is aware of the following repatriation flights out of Entebbe International Airport for foreigners wishing to depart Uganda.

**Flight Information:**

Date	Destination/ Transit Point	Airline	Contact
18 July 2020	Doha (DIA)	Qatar Airways	<a href="mailto:mnambi@ug.qatarairways.com">mnambi@ug.qatarairways.com</a> ; <a href="mailto:ikizza@ug.qatarairways.com">ikizza@ug.qatarairways.com</a> ; +256-417-800-900/930
29 July 2020	Amsterdam (AMS)	KLM	<a href="mailto:Lillian.Wanzusi@KLM.com">Lillian.Wanzusi@KLM.com</a> ; <a href="mailto:Lukia.Otema@KLM.com">Lukia.Otema@KLM.com</a> ; <a href="mailto:sales@travelcare.co.ug">sales@travelcare.co.ug</a> ; +256-754-222-600; +256-752-750-350
02 August 2020	Brussels (BRU)	Brussels Air	<a href="mailto:sales@travelcare.co.ug">sales@travelcare.co.ug</a> ; +256-754-222-600; +256-752-750-350; <a href="mailto:reservations.kla@satgurutravel.com">reservations.kla@satgurutravel.com</a>

Please note that all of the above flights may also be available for booking through travel agencies, including Simba Travelcare ([sales@travelcare.co.ug](mailto:sales@travelcare.co.ug); +256-754-222-600; +256-752-750-350) and Satguru Travel ([reservations.kla@satgurutravel.com](mailto:reservations.kla@satgurutravel.com); +256-750-550-060).

Interested passengers must book directly with the airline or travel agency indicated. Travelers will be able to book an itinerary to a final destination in the United States.

These are not U.S. government-controlled flights. Pricing, availability, and cancellations are controlled by the airline.

**Note:** There are no free repatriation flights for U.S. citizens. According to U.S. law, departure assistance to U.S. citizens must be provided on a reimbursable basis. The U.S. Embassy has no plans to charter an evacuation flight out of Uganda but if we were to do so, the U.S. Embassy

would require passengers to sign a promissory note for the loan and reimburse the U.S. government for the cost of the flight.

Interested parties should verify that their passports and other documentation are current and valid for at least six months from today's date. For American Citizen Services, including passport renewals, please visit our [website](#).

### **COVID-19 Restrictions:**

On June 22, President Museveni announced changes to the current restrictions, including increasing the number of people allowed in private vehicles from three to four, while keeping the curfew (1900h-0630h) in place as well as the ban on boda boda drivers carrying passengers. Additionally, he announced the opening of some of the border districts to freedom of movement but kept other hot spot border districts closed to any kind of private or public transport. Schools, churches, and mosques remain closed. Entebbe International Airport, as well as all land borders, remain closed to passenger traffic.

### **Visa Status of Foreign Residents and Visitors in Uganda:**

The Ministry of Internal Affairs opened their office for visa renewals and other routine immigration matters on June 15. Foreign residents and visitors with visa issues or questions can visit their office Monday through Friday from 0800 to 1400.

The [Ministry of Internal Affairs under the Directorate of Citizenship and Immigration](#) is the issuing authority for Uganda visas and is the entity that may be able to provide guidance:

- **Toll Free Numbers 0800 199 003/4**
- **Email:** [info@immigration.go.ug](mailto:info@immigration.go.ug)

The Department of State has issued a [Global Level 4 Health Advisory for COVID-19](#). The Centers for Disease Control and Prevention (CDC) has issued a [Level 2 Global COVID-19 Outbreak Notice](#).

### **Actions to Take:**

- Visit the Government of Uganda [website on COVID-19](#)
- Consult the [CDC website for the most up-to-date information](#).
- For the most recent information on what you can do to reduce your risk of contracting COVID-19, please see the [CDC's latest recommendations](#).
- Visit the [COVID-19 crisis page on travel.state.gov for the latest information](#).
- Check with your airlines, cruise lines, or travel operators regarding any updated information about your travel plans and/or restrictions.
- Visit our Embassy [webpage on COVID-19](#) for information on conditions in Uganda.

- Visit the [Department of Homeland Security's website on the latest travel restrictions to the United States](#)

**Assistance:**

- U.S. Embassy Kampala  
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Kampala, Uganda  
[KampalaUSCitizen@state.gov](mailto:KampalaUSCitizen@state.gov)  
<https://ug.usembassy.gov>
- State Department - Consular Affairs
- 888-407-4747 or 202-501-4444
- [Uganda Country Information](#)
- Enroll in [Smart Traveler Enrollment Program \(STEP\)](#) to receive Alerts.
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